



P.O. Box 126 • 21250 Cooperative Way • Tasley, VA 23441

Office: 757-787-8322

**Demand Response 757-787-8323**

[www.mystartransit.org](http://www.mystartransit.org)

**BUSES RUN  
MONDAY - FRIDAY**

**OFFICE HOURS  
7:00 am - 6:00 pm**



***Welcome to STAR TRANSIT,  
an organization whose sole purpose is to  
provide dependable, efficient and affordable  
public transportation to the citizens of  
the Eastern Shore of Virginia.***

***Our staff is dedicated to  
making your ride as enjoyable as possible.***

***We take great pride in our bus service  
and will do whatever it takes to  
get you safely from here to there!***

Effective: 02/01/2024

# SCHEDULE AND SERVICES

EFFECTIVE: February 1, 2024

Fare is due when you board the bus

Exact change required

**DRIVERS CARRY NO CASH**

## RED, BLUE, SILVER, PURPLE, GOLD, YELLOW ROUTE FARE INFORMATION:

50¢ Red, Blue, Silver, Purple, Gold, Yellow,  
Northampton Route 13 Express

Children under 4 years of age: FREE

4 years and over 50¢

Children under 12 years of age must be  
accompanied by parent or guardian.

## ACCOMACK COUNTY ON DEMAND SERVICE

\$1.00 - Scheduling Hrs: 10:00 am to 3:00 pm

Please call 24 hrs in advance to pre-schedule Demand Services

Hours of service: 7:00 am to 5:00 pm Monday-Friday

Areas of service: Gargatha to Painter

**Demand Response 757-787-8323**

## ADA ROUTE DEVIATION SERVICE FARE INFORMATION:

\$1.00 - Scheduling Hrs: 10:00 am to 3:00 pm

Please call 24 hrs in advance to pre-schedule ADA trips

Star Transit Bus will deviate up to 3/4 miles from fixed route.

Star Transit Buses have bicycle racks

You must receive permission from the bus driver  
prior to using the bicycle rack.

## **THERE IS NO SERVICE ON THE FOLLOWING HOLIDAYS**

**New Years Day**

**Memorial Day**

**Independence Day**

**Labor Day**

**Thanksgiving Day**

**Christmas Day**

# RULES OF RIDING

- NO Smoking & profanity is prohibited on buses.
- NO animals, except service animals, permitted on buses.
- NO standing in front of white line or yellow line or in stairwells.
- Shirts and shoes are required for all passengers.
- Drivers reserve the right to refuse service to anyone not observing regulations or whose behavior is hazardous to passengers or vehicular safety.
- Drivers have a choice to wear protective gloving when handling a mobility device for their safety and for the safety of the passengers.
- When using cell phones, please be considerate. Speak quietly when conversing with other passengers or when using a cell phone.
- Headphones are required for portable music and gaming devices.

## NORTHAMPTON ROUTE 13 EXPRESS

NORTHAMPTON ROUTE 13 EXPRESS						

NORTHAMPTON	Route 13 Express	South			
Onley, Walmart	9:15	12:15			
Exmore, Plaza	9:40	12:40			
Cape Charles Food Lion					

NORTHAMPTON	Route 13 Express	North			
Cape Charles, Food Lion	10:30	1:30			
Exmore, Plaza	11:00	2:00			
Onley, Walmart	11:30	2:30			
Onley Community Health Ctr.	drop	drop			
Riverside Shore Memorial Hospital / Cancer Ctr.	off	off			

# RED ROUTE - NORTHBOUND - CAPE CHARLES TO ONLEY WALMART

RED Route		NORTH BOUND						
34	<b>Myrtle Landing</b>	<b>6:10</b>						
33	<b>Washington / Plum</b>							
	Bay Ave / Mason Ave							
	Cape Charles, Rayfields							
32	<b>Cape Charles, Food Lion</b>	<b>6:25</b>	<b>8:15</b>	<b>10:00</b>	<b>12:40</b>	<b>2:35</b>	<b>4:20</b>	
31	<b>Bayview Apt's / Cheriton Red Barn</b>		NS	NS	NS	NS	NS	
	<b>Cheriton Park Bus Shelter</b>		NS	NS	NS	NS	NS	
	Eastville, Shore Stop							
	Eastville, Medical Ctr.	C	C	C	C	C	C	
	Eastville, Voter Registration office							
30	<b>Eastville, Social Services</b>	<b>6:35</b>	<b>8:25</b>	<b>10:10</b>	<b>12:50</b>	<b>2:45</b>	<b>4:30</b>	
	Wm. Hughes Apts.	C	C	C	C	C	C	
29	<b>Nassawadox Library, Bus Stop Shelter</b>							
	<b>Nassawadox Health Dept.</b>							
	<b>Nassawadox Bus Stop Shelter / Rayfields Pharmacy</b>	<b>7:00</b>	<b>8:50</b>	<b>10:35</b>	<b>1:15</b>	<b>3:10</b>	<b>4:55</b>	
	Franktown Dental Ctr.							
	Stanley Park							
	<b>Brickhouse Rd. / Sisco Court</b>							
28	<b>Hare Valley School</b>	C	C	C	C	C	C	
	Exmore, Royal Farms							
	Exmore, McDonalds / Hardees							
27	<b>Exmore, Shore Plaza</b>	<b>7:15</b>	<b>9:05</b>	<b>10:50</b>	<b>1:30</b>	<b>3:25</b>	<b>5:10</b>	
	Benjamin St. / Tru-Blue / Oakland Dr. / Seaside Rd. / Willis Wharf Rd.							
25	<b>Peter Cartwright</b>							
26	<b>Exmore, Village I</b>	<b>7:25</b>	<b>9:15</b>	<b>11:00</b>	<b>1:40</b>	<b>3:35</b>	<b>5:20</b>	
	Exmore Village I I	C	C	C	C	C	C	
24	<b>Exmore, Town Office</b>	<b>7:30</b>	<b>9:20</b>	<b>11:05</b>	<b>1:45</b>	<b>3:40</b>	<b>5:25</b>	
	<b>AP New Freedom</b>	<b>7:34</b>	<b>9:24</b>	<b>11:09</b>	<b>1:49</b>	<b>3:44</b>	<b>5:29</b>	
	Exmore, Exxon / Belle Haven Rd.							
23	<b>Belle Haven, Post Office / Mills Run</b>							
	Belle Haven, Corner Mart.							
	Painter Immigration	C	C	C	C	C	C	
	84 Lumber / Lighthouse Ministries	C	C	C	C	C	C	
22	<b>E. S. Community College / Accomack County Airport</b>	<b>7:54</b>	<b>9:44</b>	<b>11:29</b>	<b>2:09</b>	<b>4:04</b>	<b>5:49</b>	
	Melfa - Vances	C	C	C	C	C	C	
21	<b>Onley, Walmart</b>							

c = call for pick-up

lunch

# PURPLE ROUTE - SOUTHBOUND - ONLEY WALMART TO CAPE CHARLES FOOD LION

PURPLE Route South Bound							
21	<b>Onley, Walmart</b>	6:30	8:15	10:00	12:40	2:35	4:20
	Melfa -Doughty's Mkt.	C	C	C	C	C	C
22	<b>E. S. Community College / Accomack County Airport</b>	6:35	8:20	10:05	12:45	2:40	4:25
	Keller Post Office	C	C	C	C	C	C
	Painter Corner Mart.	C	C	C	C	C	C
	Belle Haven, Corner Mart.						
23	<b>Belle Haven, Post Office / Mills Run</b>						
	Belle Haven Rd. / Exmore Exxon						
	<b>A P New Freedom Apts.</b>	6:50	8:35	10:20	1:00	2:55	4:40
24	<b>Exmore, Town Office</b>	6:54	8:39	10:24	1:04	2:59	4:44
26	<b>Exmore, Village I</b>	6:59	8:44	10:29	1:09	3:04	4:49
	Exmore Village II	C	C	C	C	:	C
25	<b>Peter Cartwright</b>						
	Seaside Rd. / Oakland Dr. / Tru-Blue / Benjamin St.						
27	<b>Exmore, Shore Plaza</b>	7:09	8:54	10:39	1:19	3:14	4:59
	Exmore, McDonalds / Hardees / Royal Farms						
28	<b>Hare Valley School</b>	C	C	C	C	C	C
	<b>Brickhouse Rd. / Sisco Court</b>						
	Stanley Park						
	Franktown Dental Ctr.						
29	<b>Nassawadox Bus Shelter / Rayfield's Pharmacy</b>	7:24	9:09	10:54	1:34	3:29	5:14
	<b>Nasasawadox Library Bus Shelter</b>						
	<b>Nassawadox Health Dept.</b>						
	Wm. Hughes Apts.	C	C	C	C	C	C
	Eastville, Voter Registration office						
30	<b>Eastville, Social Services</b>	7:49	9:34	11:19	1:59	3:54	5:39
	Eastville, Shore Stop						
	Eastville, Medical Ctr.	C	C	C	C	C	C
	<b>Cheriton Park Bus Shelter</b>						
	Sunnyside Village / Wilson Ct.	C	C	C	C	C	C
31	<b>Bayview Apt's / Bayview Circle</b>						
32	<b>Cape Charles, Food Lion</b>						

c = call for pick-up

lunch

finish

# BLUE ROUTE NORTH BOUND ONLEY WALMART TO T'S CORNER OAK HALL

Walmart		Express		6:10						
BLUE Route		North	Bound							
21	<b>Onley, Walmart</b>	6:10		8:05	10:05	12:30	2:30	4:25	6:10	
	Onley, Medical Ctr.	NS	C	C	C	C	C	C	closed	
	Onley, Post Office	NS								
	Onley, PNC Bank / McDonalds / Bank St.	NS								
20	<b>Onley, 4 Corners Plaza / Roses</b>	NS	8:11	10:11	12:36	2:36	4:31	6:16		
18	<b>Onley, Hardees / Vec / Food Lion</b>	NS	8:16	10:16	12:41	2:41	4:36	6:21		
19	<b>Riverside Shore Memorial Cancer Ctr.</b>	NS	8:19	10:19	12:44	2:44	4:39	6:24		
19	<b>Riverside Shore Memorial Hospital</b>	NS	8:20	10:20	12:45	2:45	4:40	6:25		
19	<b>Riverside Shore Physicians and Surgeons</b>	NS	8:21	10:21	12:46	2:46	4:41	6:26		
17	<b>Onancock, Sr. Village</b>	NS	8:26	10:26	12:51	2:51	4:46	6:31		
	Onancock, DMV / Onancock Wharf / Laundry	NS	C	C	C	C	C	C	C	
	Fairgrounds Rd.	NS								
	Tasley Food Bank / No Limits / ANEC	NS	C	C	C	C	C	C	C	
	Tasley Rd. / Daugherty Rd.	NS								
	Daugherty Rd. / Route 13	NS								
	Taylor Rd. / Church Rd.	NS								
	Accomack, Health Dept.	NS	c	C	C	C	C	C	closed	
16	<b>Accomack, Court House</b>	NS	8:40	10:40	1:05	3:05	5:00		closed	
	Reconnect School Program	NS							closed	
	Accomack, Shore Stop	C							closed	
	Accomack, Probation Dept.	NS								
15	<b>Accomack, Social Services</b>	NS	8:43	10:43	1:08	3:08	5:03		closed	
	<b>Perdue</b>	C								
	Accomack, Voter Registration Office ( Saw Mill Park )	C	c	C	C	C	C	C	closed	
14	<b>Accomack Manor</b>	NS	8:54	10:54	1:19	3:19	5:14			
	<b>Whites Neck Rd. / Dennis Drive</b>	C							Drop off	
	Parksley Library	NS							Drop off	
13	<b>Parksley Pavillion</b>	NS	9:06	11:06	1:31	3:31	5:26		Drop off	
	Route 316 / Hopeton	NS							NS	
12	<b>Bloxom Mini Mkt,</b>	NS	9:13	11:13	1:38	3:38	5:33		NS	
	<b>Gargatha, Church / Store / Metompkin Medical Ctr.</b>	C							NS	
11	<b>Nelsonia Royal Farms</b>	C	9:24	11:23	1:48	3:48	5:43		NS	
	Stuckey's	C	C	C	C	C	C	C	NS	
	Mathews Market, IGA	NS	C	C	C	C	C	C	NS	
	Hallwood Road	NS							NS	
	<b>Hallwood, Post Office</b>	NS	9:34	11:33	1:58	3:58	5:53		NS	
	<b>Bethel Church Rd. / Groton Town Rd. To Rt 13</b>	C							NS	
	Tyson's	C							NS	
	Temperanceville, Corner Mart.	C							NS	
	Oak Hall, Post Office	NS	C	C	C	C	C	C	NS	
	Withams Rd. at R/R crossing ( u-turn )	NS	C	C	C	C	C	C	NS	
	Nocks Landing Rd. / Gretta Rd.	NS							NS	
10	<b>Wolf's Luncheon ( Atlantic )</b>	NS	9:50	11:49	2:14	4:14	6:09		NS	
4	<b>Wattsville, Royal Farms</b>		9:53	11:52	2:17	4:17	6:11		NS	
5	<b>Chincoteague Town Office</b>	7:00							NS	
1	<b>Oak Hall T's Corner</b>								NS	

c = call for pick-up

# GOLD ROUTE SOUTHBOUND OAK HALL T'S CORNER TO WALMART IN ONLEY

GOLD Route		South	Bound						
1	<b>Oak Hall T's Corner</b>			<b>8:00</b>	<b>10:05</b>	<b>12:30</b>	<b>2:30</b>	<b>4:25</b>	<b>6:15</b>
4	<b>Wattsville, Royal Farms</b>			<b>8:05</b>	<b>10:10</b>	<b>12:35</b>	<b>2:35</b>	<b>4:30</b>	c
10	<b>Wolf's Luncheon ( Atlantic )</b>			<b>8:08</b>	<b>10:13</b>	<b>12:38</b>	<b>2:38</b>	<b>4:33</b>	c
	Nocks Landing Rd. / Gretta Rd.								
	Nocks Landing Rd. / Rt. 13 intersection								C
	Oak Hall, Post Office			C	C	C	C	C	N/S
	Withams Rd. at R/R crossing ( u-turn )			C	C	C	C	C	N/S
	North of, Saxis Rd. / Rt. 13 intersection								C
	Tyson's								C
	Hallwood, Rd.								N/S
	<b>Hallwood, Post Office</b>			<b>8:21</b>	<b>10:26</b>	<b>12:51</b>	<b>2:51</b>	<b>4:46</b>	N/S
	<b>Bethel Church Rd. / Groton town Rd.</b>								N/S
	Bloxom Auto			C	C	C	C	C	C
	Stuckey's			C	C	C	C	C	C
	<b>Gargatha Church / Store / Metompkin Med</b>	c							N/S
11	<b>Nelsonia, Royal Farms</b>	<b>6:40</b>		<b>8:35</b>	<b>10:40</b>	<b>1:05</b>	<b>3:05</b>	<b>5:00</b>	C
12	<b>Bloxom Mini Mkt,</b>	<b>6:46</b>		<b>8:41</b>	<b>10:46</b>	<b>1:11</b>	<b>3:11</b>	<b>5:06</b>	
	Route 316 / Hopeton								Hopeton
13	<b>Parksley Pavillion</b>	<b>6:53</b>		<b>8:48</b>	<b>10:53</b>	<b>1:18</b>	<b>3:18</b>	<b>5:13</b>	Parksley
	Parksley, Library								
	<b>Accomac Manor</b>	<b>7:00</b>		<b>8:55</b>	<b>11:00</b>	<b>1:25</b>	<b>3:25</b>	<b>5:20</b>	<b>Rt. 316</b>
14	<b>Whites Neck Rd. / Dennis Drive</b>								
	Accomack, Voter Registration office ( Saw Mill Park )	closed		C	C	C	C	closed	
	<b>Perdue</b>								
	Accomack, Probation Dept.								
15	<b>Accomack, Social Services</b>	<b>7:13</b>		<b>9:08</b>	<b>11:13</b>	<b>1:38</b>	<b>3:38</b>	<b>5:33</b>	Greenbush
	Accomack, Shore Stop								Road
	Reconnect School Program								
16	<b>Accomack, Court House</b>	<b>7:16</b>		<b>9:11</b>	<b>11:16</b>	<b>1:41</b>	<b>3:41</b>	<b>5:36</b>	<b>E</b>
	Accomack, Health Dept	closed		C	C	C	C	closed	<b>X</b>
	Church Rd, Taylor Rd.								<b>P</b>
	Daugherty Rd, Oceanway Citgo								<b>R</b>
	Daugherty Rd, at Tasley Rd.								<b>E</b>
	Tasley, Food Bank / No Limits / ANEC	C		C	C	C	C	C	<b>S</b>
17	<b>Onancock Sr. Village</b>	<b>7:26</b>		<b>9:21</b>	<b>11:26</b>	<b>1:51</b>	<b>3:51</b>	<b>5:46</b>	<b>S</b>
	Onancock, DMV / Wharf / Laundry	C		C	C	C	C	C	
19	<b>Riverside Shore Memorial Cancer Ctr</b>	<b>7:31</b>		<b>9:26</b>	<b>11:31</b>	<b>1:56</b>	<b>3:56</b>	<b>5:51</b>	<b>Drop</b>
19	<b>Riverside Shore Memorial Hospital</b>	<b>7:32</b>		<b>9:27</b>	<b>11:32</b>	<b>1:57</b>	<b>3:57</b>	<b>5:52</b>	
19	<b>Riverside Shore Physicans and Surgeons</b>	<b>7:33</b>		<b>9:28</b>	<b>11:33</b>	<b>1:58</b>	<b>3:58</b>	<b>5:53</b>	<b>O</b>
18	<b>Onley, Hardees / Vec / Food Lion</b>	<b>7:36</b>		<b>9:31</b>	<b>11:36</b>	<b>2:01</b>	<b>4:01</b>	<b>5:56</b>	<b>F</b>
20	<b>Onley, 4 Corners Plaza / Roses</b>	<b>7:40</b>		<b>9:35</b>	<b>11:40</b>	<b>2:05</b>	<b>4:05</b>	<b>6:00</b>	<b>F</b>
	Onley, PNC Bank / McDonalds / Bank St.								<b>S</b>
	Onley, Post Office								
21	<b>Walmart</b>								

c = call for pick-up

finish

finish

# SILVER ROUTE SOUTHBOUND NEW CHURCH LOOP

SILVER Route		New Church LOOP								
Onley, Walmart Rt 13		Blue Express		7:00						
1	Oak Hall, T's Corner	7:30		8:00	10:05	11:10	2:05			6:00
	Bonnie's Bounty									Drop
	Atlantic, Medical Ctr.	C	C		C	C	C			Off
	Md. Line, Royal Farms									Only
2	Town Of New Church (Nelson Rd. Depot Rd.)	7:37	8:07	10:12	11:17	2:12				Rt. 13
3	Holland Mobile Home Park (in-out Green Hill Rd.)	7:42	8:12	10:17	11:22	2:17				Express
	Cardinal Village									Tyson's
1	Oak Hall, T's Corner									Walmart

c = call for pick-up

lunch

finish

SILVER Route		CHINCOTEAGUE LOOP								
Onley, Walmart Rt. 13		Silver Express		6:10						
1	Oak Hall, T's Corner	6:40		8:25		12:30	2:40	4:15		
4	Wattsville, Royal Farms	6:45	8:35			12:35	2:45	4:20		
5	Chincoteague, Town Office	7:00	8:55			12:55	3:05	4:40		
	Chicken City Rd. / Church St. / Willow St.									
	Island Grocery on Cleveland St.									
	Chincoteague, Medical Ctr.									
	Chincoteague, Shore Stop									
4	Wattsville, Royal Farms									
6	Wallops Main Gate ( Mill Dam Rd. )	7:18	9:15			1:15	3:25	5:00		
7	Wattsville, Corner Mart.	7:20	9:17			1:17	3:27	5:02		
1	Oak Hall, T's Corner									

c = call for pick-up

SILVER Route		HORNTOWN LOOP								
1	Oak Hall, T's Corner	7:30		9:30	10:35	1:30	3:40	5:20		
	Bonnie's Bounty									
	Atlantic, Medical Ctr.	C	C	C	C	C	C	C		
9	Horntown, Post Office ( via Horntown Rd. )	7:38	9:39	10:44	1:39	3:49	5:29			
8	Trails End Park	7:43	9:44	10:49	1:44	3:54	5:34			
	Fleming Rd.									
7	Wattsville, Corner Mkt.	7:52	9:54	10:59	1:54	4:04	5:44			
	Ray's Shanty									
1	Oak Hall, T's Corner									

c = call for pick-up



# YELLOW ROUTE CHERITON / CAPE CHARLES & POINTS SOUTH

	YELLOW	ROUTE	Cheriton / Cape Charles	&	Points	South					
32	<b>C.C. Food Lion</b>	<b>CHERITON</b>	<b>Loop</b>		<b>8:00</b>	<b>10:00</b>		<b>12:50</b>	<b>2:50</b>	<b>4:50</b>	
	Cheriton, Hardees										
	Cherrystone Camp Ground				C	C		C	C	C	
	Cheriton, 1st. Horizon Bank				<b>6:30</b>						
35	<b>Cheriton Park</b>										
37	<b>Sunnyside Village / Wilson Ct.</b>				C	C	C		C	C	
36	<b>Sunnyside Rd. &amp; Pat Town Rd. Intersection</b>				<b>6:33</b>	<b>8:05</b>	<b>10:05</b>		<b>12:55</b>	<b>2:55</b>	<b>4:55</b>
	Seaside Rd.										
	Seaview Rd.										
	Banks Rd.										
31	<b>Bayview Apt's / Cheriton, Red Barn</b>				<b>6:45</b>	<b>8:20</b>	<b>10:20</b>		<b>1:10</b>	<b>3:10</b>	<b>5:10</b>
32	<b>C.C.FOOD LION</b>										
32	<b>C.C. Food Lion</b>	<b>CAPE CHARLES</b>	<b>Loop</b>		<b>8:35</b>	<b>10:35</b>		<b>1:25</b>	<b>3:25</b>		
	Cape Charles, YMCA ( via Parson Rd. )				C	C		C	C		
34	<b>Myrtle Landing</b>				<b>8:40</b>	<b>10:40</b>		<b>1:30</b>	<b>3:30</b>		
	Oyster Farm				C	C		C	C		
33	<b>Washington / Plum</b>										
	Bay Ave. / Mason Ave										
	<b>Rayfields Pharmacy</b>				<b>8:47</b>	<b>10:47</b>		<b>1:37</b>	<b>3:37</b>		
	Bayside Rehab.				C	C		C	C		
32	<b>C.C.FOOD LION</b>										
32	<b>C. C. Food Lion</b>	<b>SOUTHERN</b>	<b>Loop</b>		<b>6:55</b>	<b>8:55</b>	<b>10:55</b>	<b>11:50</b>	<b>1:45</b>	<b>3:45</b>	<b>5:25</b>
	Shore Stay Suites							lunch			
	Capeville Rd. at Cheapside Rd.										
	Arlington Rd.										
38	<b>Cheapside at Arlington Rd.</b>										
39	<b>Townsend Truck Stop</b>										
40	<b>Cape Charles, Royal Farms Rt. 13</b>				<b>7:15</b>	<b>9:15</b>	<b>11:10</b>		<b>2:05</b>	<b>4:05</b>	<b>5:37</b>
	<b>Kiptopeke State Park</b>										N/S
	Sunset Beach Resort				C	C	C		C	C	N/S
	CBBT, Rest Stop ( Rt. 13 Toll Plaza )				C	C	C		C	C	N/S
	Cedar Grove										
	Townsend, Post Office										
	Stingrays										
	Kiptopeke School				C	C	C		C	C	C
32	<b>C.C.FOOD LION</b>										
32	<b>C.C. Food Lion</b>	<b>CAPE CHARLES</b>	<b>Loop</b>		<b>7:35</b>	<b>9:35</b>	<b>11:30</b>	lunch	<b>2:25</b>	<b>4:25</b>	<b>5:55</b>
	Cape Charles, YMCA ( via Parson Rd. )				C	C	C		C	C	D
34	<b>Myrtle Landing</b>				<b>7:40</b>	<b>9:40</b>	<b>11:35</b>		<b>2:30</b>	<b>4:30</b>	R
	Oyster Farm				C	C	C		C	C	O
33	<b>Washington / Plum</b>										P
	Bay Ave / Mason Ave										
	<b>Rayfields Pharmacy</b>				<b>7:47</b>	<b>9:47</b>	<b>11:42</b>		<b>2:37</b>	<b>4:37</b>	OFF
	Bayside Rehab.				C	C	C		C	C	only
32	<b>C.C. Food Lion</b>							Break			finish

c = call for pick-up



## Title VI Non-Discrimination Policy Statement

STAR TRANSIT is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit service on the basis of race, color, or national origin, as protected by Title VI of the Civil Rights Act of 1964.

For additional information on STAR TRANSIT's nondiscrimination policies and procedures or to file a complaint, please visit the website at [www.mystartransit.org](http://www.mystartransit.org) or contact the Title VI manager at 1-757-787-8322.

If you believe you have been subjected to discrimination under Title VI based on your race, color, or national origin, or any aspect of this policy, you may file a complaint up to 180 days from the date of the alleged discrimination.

The complaint should include the following information:

*Your Name, address, and how to contact you  
(i.e., telephone number, email address, etc.,)*

*How, when, where and why you believe you were discriminated  
against.*

*The location, names and contact information of any witnesses.*

*The complaint may be filed in writing to:*

**STAR TRANSIT**  
**Attn: Title VI Manager**  
**P. O. Box 126**  
**Tasley VA., 23441**

## ADA Compliant Service

All buses are fully ADA accessible, equipped with wheelchair lifts. Eligible certified riders are encouraged to make reservations for the ADA compliant devited fixed route service on the prior day, and up to two weeks in advance, by calling the customer service phone number.