



**Title VI
Non-Discrimination Policy Statement**

STAR TRANSIT is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit service on the basis of race, color, or national origin, as protected by Title VI of the Civil Rights Act of 1964.

For additional information on STAR TRANSIT's nondiscrimination policies and procedures or to file a complaint, please visit the website at www.mystartransit.org or contact the Title VI manager at 1-757-787-2341

If you believe you have been subjected to discrimination under Title VI based on your race, color, or national origin, or any aspect of this policy, you may file a complaint up to 180 days from the date of the alleged discrimination.

The complaint should include the following information:

- Your Name, address, and how to contact you (i.e., telephone number, email address, etc.)*
- How, when, where and why you believe you were discriminated against.*
- The location, names and contact information of any witnesses.*

The complaint may be filed in writing to:
STAR TRANSIT
 Attn: Title VI Manager
 P. O. Box 126
 Tasley VA., 23441

ADA Compliant Service

All buses are fully ADA accessible, equipped with wheelchair lifts. Eligible certified riders are encouraged to make reservations for the ADA compliant devited fixed route service on the prior day, and up to two weeks in advance, by calling the customer service phone number.



- 0 Bus Stop**
- C Call for Pickup**
- 1, 21, & 32 Transfer Stops**
- NS No Service**



Rules of Riding

- NO Smoking & profanity is prohibited on buses.
- NO animals, except service animals, permitted on buses.
- NO standing in front of white line or yellow line or in stairwells.
- Shirts and shoes are required for all passengers.
- Drivers reserve the right to refuse service to anyone not observing regulations or whose behavior is hazardous to passengers or vehicular safety.
- Drivers have a choice to wear protective gloving when handling a mobility device for their safety and for the safety of the passengers.
- When using cell phones, please be considerate. Speak quietly when conversing with other passengers or when using a cell phone.
- Headphones are required for portable music and gaming devices.



P.O. Box 126 • 21250 Cooperative Way
 Tasley, VA 23441
 757-787-8322 • 757-787-8323
www.mystartransit.org

BUSES RUN MONDAY - FRIDAY **OFFICE HOURS 7:00 am - 6:00 pm**



Welcome to STAR TRANSIT, an organization whose sole purpose is to provide dependable, efficient and affordable public transportation to the citizens of the Eastern Shore of Virginia. Our staff is dedicated to making your ride as enjoyable as possible. We take great pride in our bus service and will do whatever it takes to get you safely from here to there!

SCHEDULE AND SERVICES
 EFFECTIVE: December 1, 2021

FARE INFORMATION: 50¢ Red, Blue, Silver, Purple, Gold, Yellow, Northampton Route 13 Express
 Children under 4 years of age: FREE 4 years and over 50¢
 Fare is due when you board the bus Exact change required

ACCOMACK COUNTY ON DEMAND ROUTE SERVICE

FARE INFORMATION: \$1.00 - Scheduling Hrs: 10:00 am to 3:00 pm
 Please call 24 hrs in advance to pre-schedule Demand Services
 Hours of service: 7:30 am to 5:00 pm Monday-Friday
 Areas of service: Gargatha to Painter

ADA ROUTE DEVIATION SERVICE

FARE INFORMATION: \$1.00 - Scheduling Hrs: 10:00 am to 3:00 pm
 Please call 24 hrs in advance to pre-schedule ADA trips
 Star Transit Bus will deviate up to 3/4 miles from fixed route.

Star Transit Buses have bicycle racks
 You must receive permission from the bus driver prior to using the bicycle rack.

THERE IS NO SERVICE ON THE FOLLOWING HOLIDAYS
 New Years Day, Memorial Day, Independence Day,
 Labor Day, Thanksgiving Day, Christmas Day

NORTHAMPTON ROUTE 13 EXPRESS				
	NORTHAMPTON	Route 13	Express	South
21	Onley, Walmart			9:15 12:15
27	Exmore, Plaza			9:40 12:40
32	Cape Charles, Food Lion			10:15 1:15
NORTHAMPTON ROUTE 13 EXPRESS North				
	NORTHAMPTON	Route 13	Express	North
32	Cape Charles, Food Lion			10:35 1:30
27	Exmore, Plaza			11:05 2:00
21	Onley, Walmart			11:35 2:30

Chesapeake Bay Bridge Tunnel
 (to Norfolk, Virginia Beach)

